

MedOne Pharmacy Benefit Solutions



MedOne Member Portal

How to register for the MedOne Member Portal

1. Go to medone-rx.com
2. On the right-hand side, click **Member Portal**
3. At the bottom of the page, click "Register here to access your account"
4. Enter the information requested (group number and member ID can be found on your pharmacy ID card) then click "Register"
5. You will then be prompted to open the confirmation email and follow the link provided
6. Enter your log-in credentials and proceed to your account



If you haven't already... **Enroll in Mail Order**
on MedOne's Website

www.medone-rx.com

Our **NEW**
Member Chat

A screenshot of the MedOne Member Chat interface. It features a dark grey header with the text "MedOne Member Chat" and a close button. Below the header, it says "Please enter the following information to get started:" followed by four input fields: "Member ID (found on your insurance card):", "Full Name (first and last):", "DOB:", and "Language:". A "Chat!" button is located at the bottom of the form. At the very bottom, it says "powered by BxB Inc.".

Input your information and have a live chat with the **MedOne Member Advocate Team**

Mail Order Enrollment Instructions

1. Read through the notice of privacy practices & terms and conditions, then click "I Agree" and submit
2. Enter your personal information. The information on your pharmacy ID card will also be needed
3. Prescriptions: List the medication, last filled date (if available), day supply, prescriber name and phone number
4. Select whether you would like automatic refills, or to call in when medication is needed
5. Please note any known allergies or medical conditions
6. Release of Medical Information
7. Electronic Signature
8. Enter payment information

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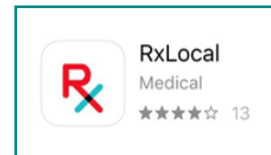
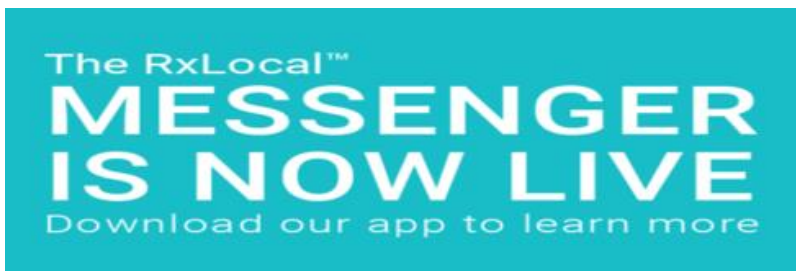


Did you know... **not all pharmacies charge the same price for medications?**

It pays to pharmacy shop!

Medication	Pharmacy	Total Drug Cost
Lisinopril 20mg	Walgreens	\$12.80
	Hy-Vee	\$2.57
Citalopram 20mg	Walgreens	\$19.07
	Walmart	\$5.13
Acyclovir 400mg	Walgreens	\$19.80
	Hy-Vee	\$4.77

Download our App to speak directly to the MedOne Pharmacy



Our Member Advocate team can also assist with any questions by calling
888.884.6331